

COMMERCIAL & INDUSTRIAL ALPHACLOUD END USER MANUAL

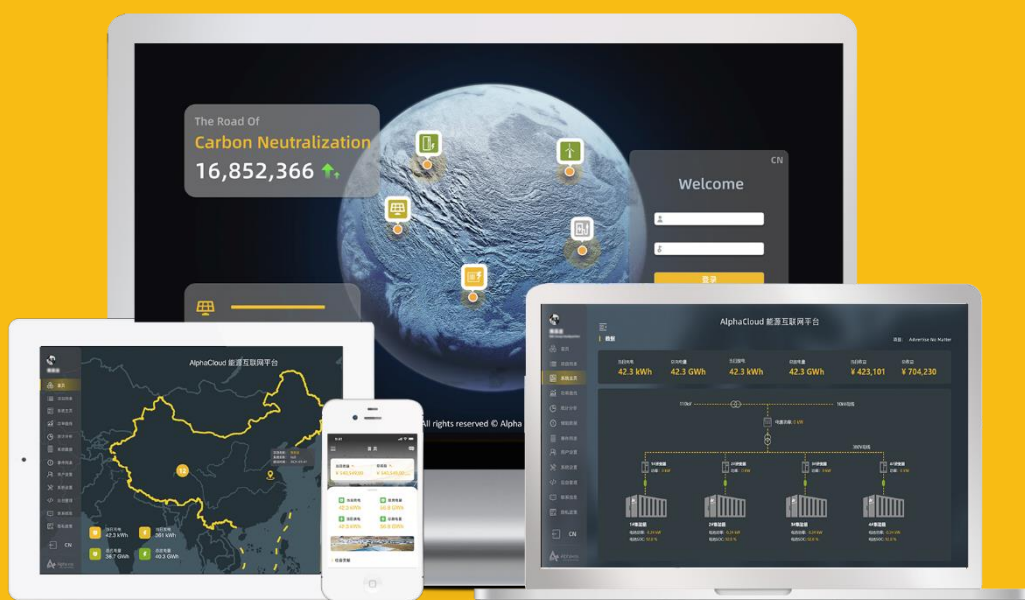


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1. Login Page

C&I AlphaCloud

* Account

User name

* Password

Password



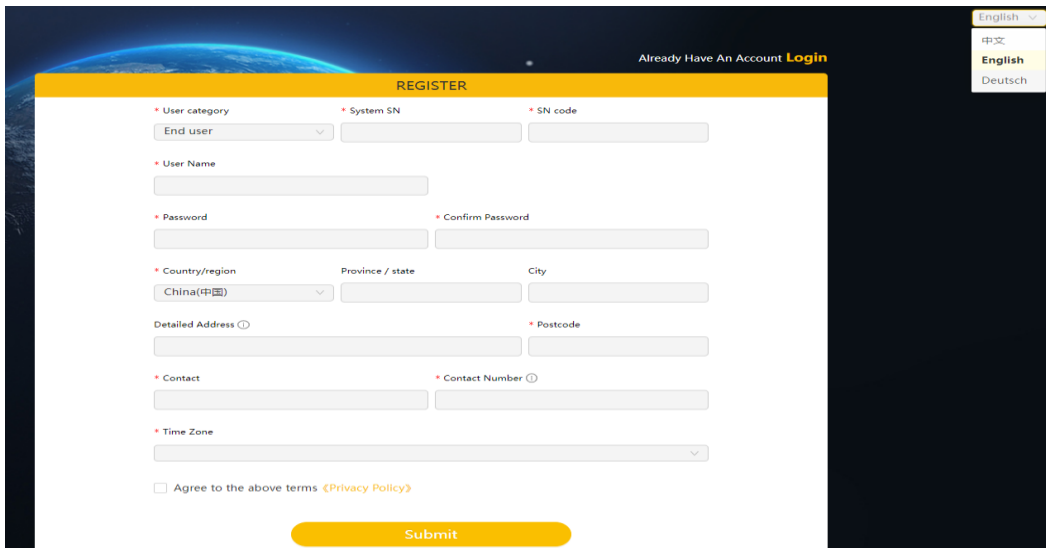
[Forget the password](#)

Login

Register

Enter your username and password, and click "Log in" to jump to the home page. In case of login failure, a reminder will appear stating "Incorrect username or password". Users who haven't registered need to click "Register" to register a new account first. If you have forgotten your password, please click "Forgot Password" on the login page.

1.1 Registration



English
中文
English
Deutsch

Already Have An Account [Login](#)

REGISTER

* User category: End user (dropdown)
 * System SN:
 * SN code:
 * User Name:
 * Password:
 * Confirm Password:
 * Country/region: China(中国) (dropdown)
 Province / state:
 City:
 Detailed Address:
 * Postcode:
 * Contact:
 * Contact Number:
 * Time Zone:
☐ Agree to the above terms [Privacy Policy](#)

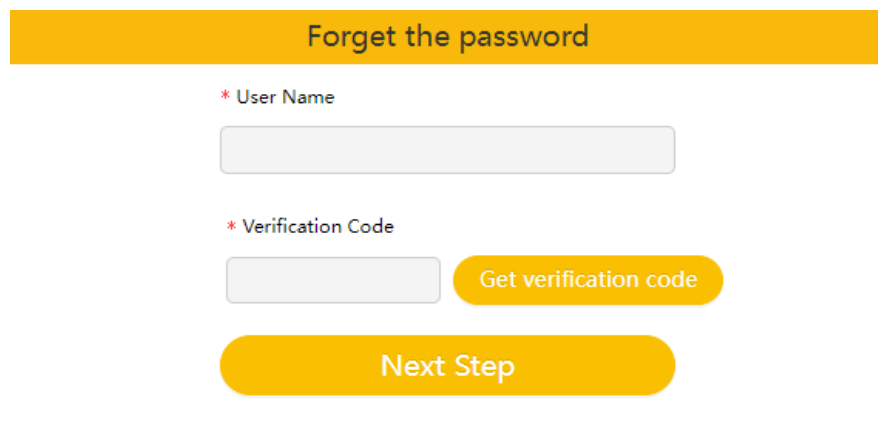
Submit

Fields marked with a "*" indicate mandatory information. The information provided during registration must be genuine and valid, and the time zone in

the mandatory fields must accurately reflect the user's actual time zone. In case of language barriers, users can select different languages in the top right corner of the page. Currently, Chinese, English, and German are available for selection.

1.2 Forgot Password

Enter your username (email) and click on "Get Verification Code" (as shown in Figure 1.2.1). A verification code for password recovery will be sent to your email address (as shown in Figure 1.2.2). Enter the verification code received in your email and click 'Next Step' to proceed to the password reset page (as shown in Figure 1.2.3). In the respective input fields, enter your "Password" and "Confirm Password", then click "Submit" to complete the password reset process.



Forget the password

* User Name

* Verification Code

Get verification code

Next Step

Figure 1.2.1

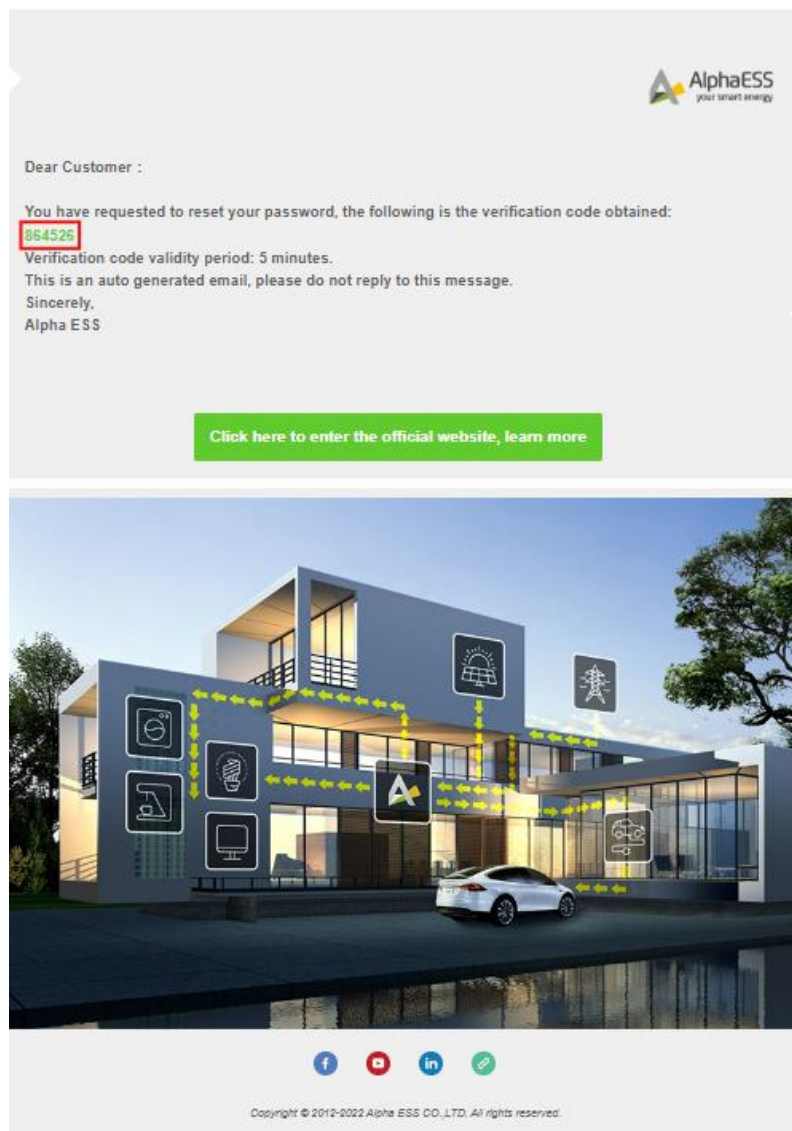


Figure 1.2.2

Forget the password

* Password

* Confirm Password

Submit

Login

Figure 1.2.3

2. Home Page

2.1 Summary Information

Summary Information on the Home Page:

For Admin: Provides a summary of all stations' information.

For Installers: Provides a summary of all stations bound to their License.

For End Users: Provides a summary of stations bound to their accounts.

(As shown in the image)



The sum of the battery total capacity entered in the basic station information.

PCS Total Power: The sum of the installed power entered in the basic station information.

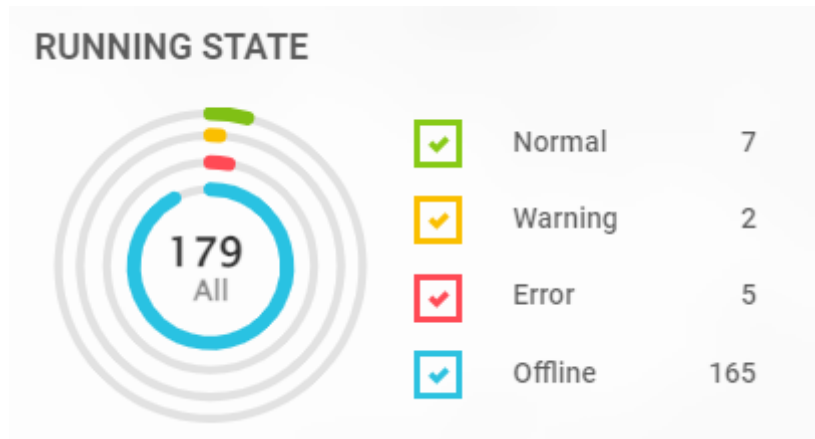
Total Photovoltaic (PV) Generation: The aggregated energy value from the "Photovoltaic Grid-Connected Point Meter" in the station or the aggregated energy value from the total PV generation uploaded by the DC/AC in the PCS.

Photovoltaic Generation: The daily aggregated energy value from the "Photovoltaic Grid-Connected Point Meter" in the station or the daily total PV generation uploaded by the DC/AC in the PCS (as shown in the above figure).

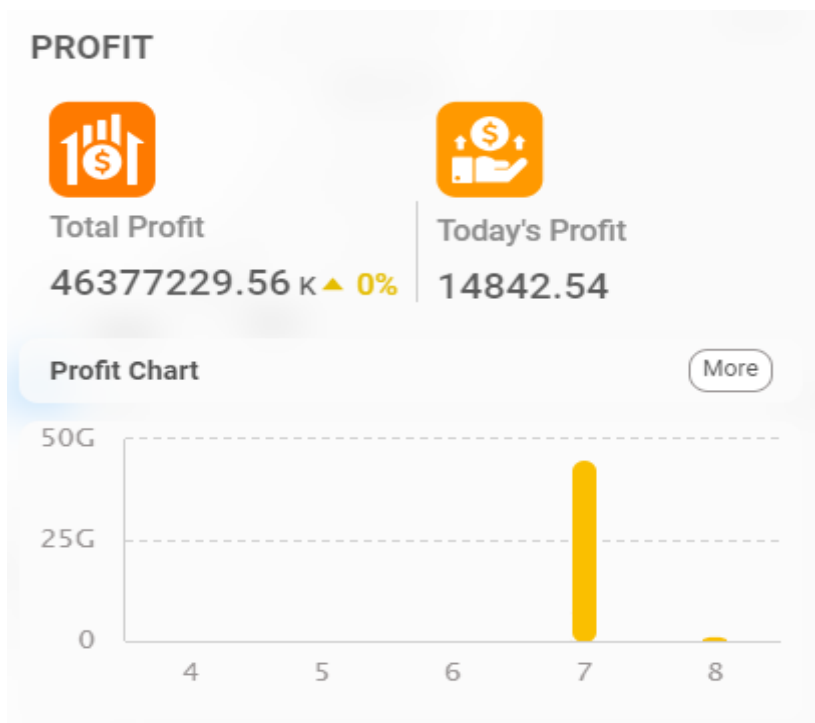


Total Charge & Total Generation: If the station has an "Energy Storage Grid-Connected Point Meter", then the energy value is taken from the statistical summary of that meter. If not, the value is taken from the energy statistics summary on the DC side of the PCS.

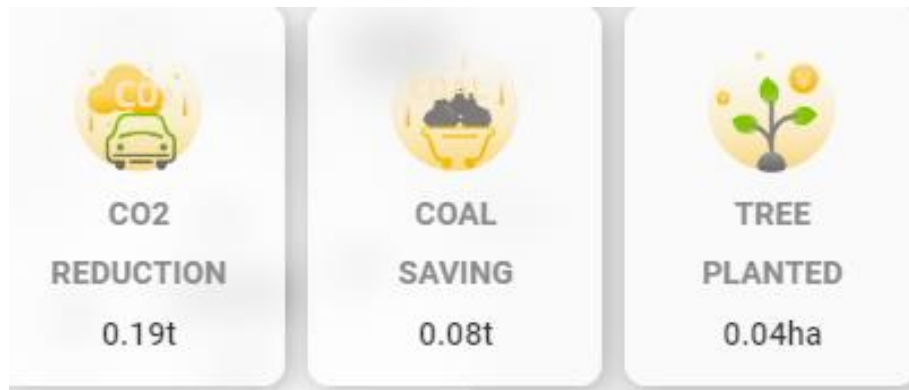
Daily Charge & Daily Generation: If the station has an "Energy Storage Grid-Connected Point Meter", then the energy value for the day is taken from the daily statistics of that meter. If not, the value is taken from the daily statistics on the DC side of the PCS (as shown in the above figure).



There are 4 running states for all systems under each station (as shown in the above figure).



Summarized profit for all stations. Click "More" to go to the Statistical Analysis - Profit Analysis page (as shown in the above figure).



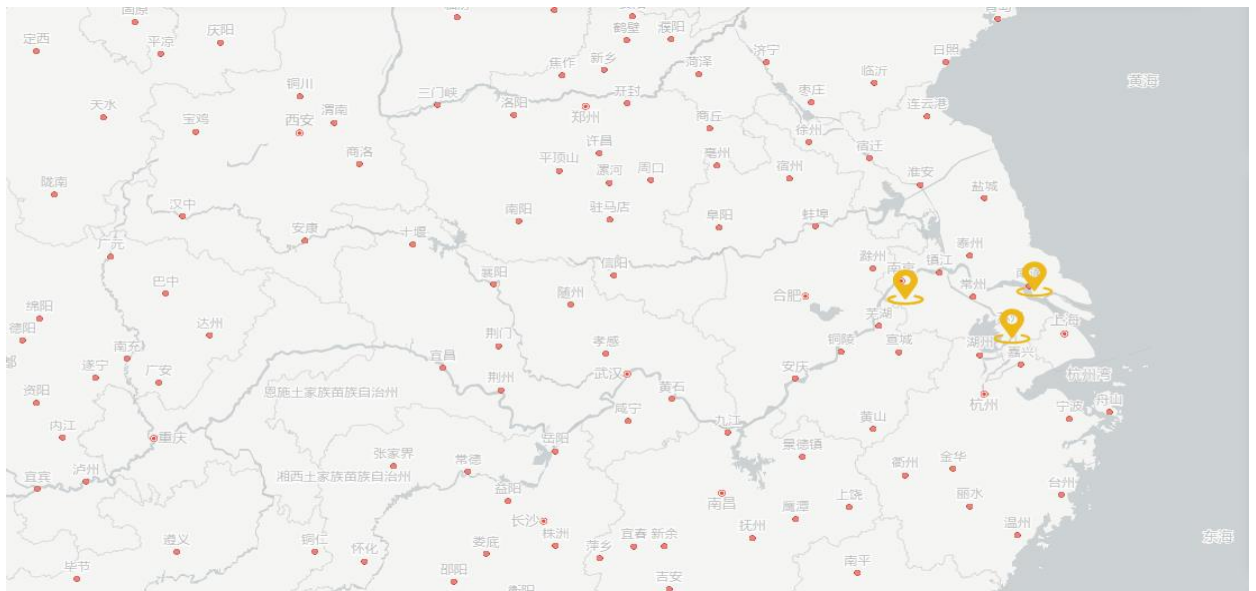
CO2 Emission Reduction: $(\text{Total PV Generation} + \text{Total Discharge} * 0.618) * 0.86 / 1000$

Cumulative Coal Savings: $(\text{Total PV Generation} + \text{Total Discharge} * 0.618) * 0.36 / 1000$

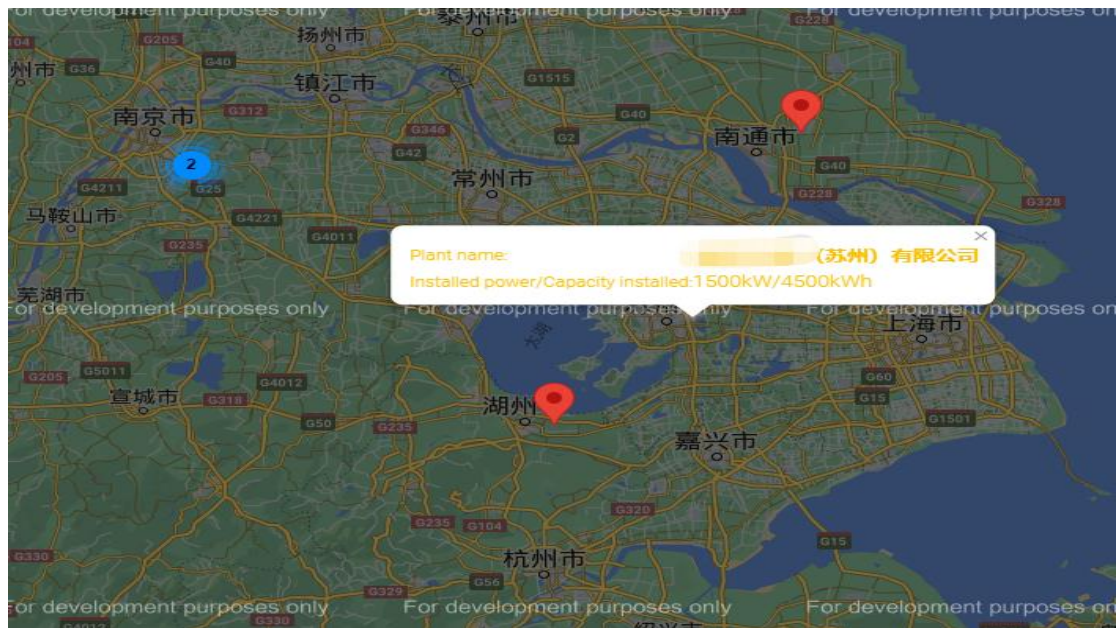
Equivalent Afforestation: $(\text{Total PV Generation} + \text{Total Discharge} * 0.618) * 0.86 / 5023$

(as shown in the above figure)

2.2 Map



The points shown in the figure represent the locations of end users (as shown in the above figure).



After clicking on the coordinates, an information prompt panel will appear. Clicking on the project name in this information panel will navigate to the station overview (as shown in the above figure).

3. Station List

Plant list

Theme mode ☐ English

Channel SN: Plant name:

Plant name	Location	Installed Power/kW	Capacity installed/kWh	PV installed/kWp	Status
内部测试	南京	2500	4439.99	2500	Abnormal
内部测试	南京	2500	4439.99	2500	Normal

The Admin account can see all station information; the installer can see all station information associated with their linked end users; end users can only see information about stations linked to their own accounts. Clicking on a row in the table allows the selection of that station in the system.

Main Channel: If the station has a SCADA device, it is the SN of that device; otherwise, it is the SN of the EMS.

Station Name: Allows for a fuzzy search based on the station name.


4. Station Overview



Display options for the station include daily charge and discharge, total charge and discharge, daily profit, and total profit statistics. Above is a topological map showing the deployment status of the station. It can dynamically display real-time information such as the remaining State of Charge (SOC) of batteries, power values of meters, and the direction of current flow (as shown in the above figure).

5. Channel List

Channel list

Theme mode ☐ English 

Plant SN Status

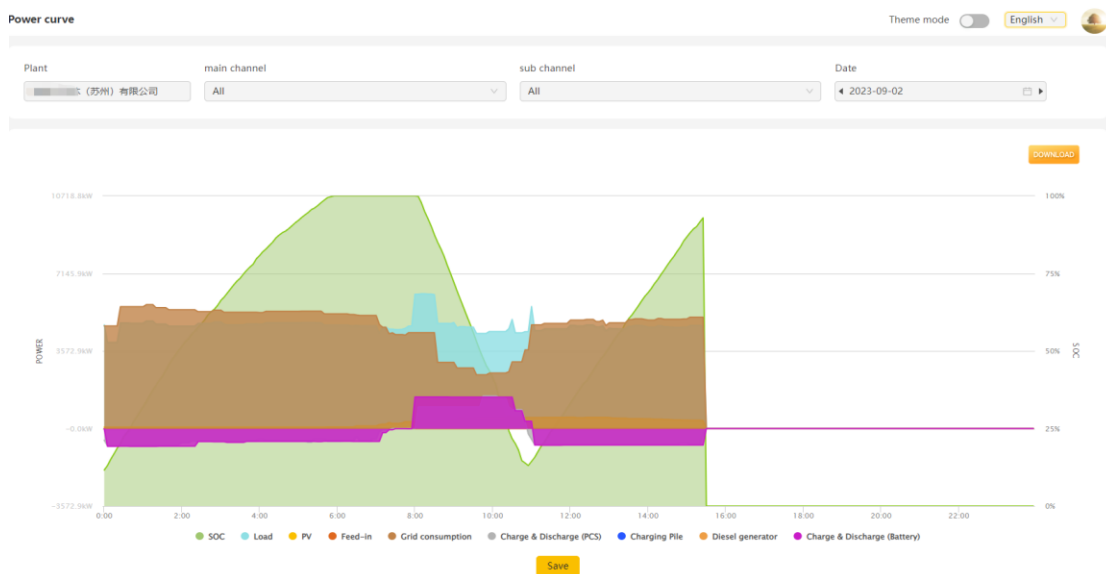
Serial number	main channel	sub channel	Power	System model	channel status
1	AT1000122120002	AT1000122120002			Normal
2	AT1000122120001	AT1000122120001			Normal

A total of 2 < 1 > 15 / page

Station (Search Conditions): Not modifiable.

Main Channel: If the station has a SCADA device, it is the SN of that device; otherwise, it is the SN of the EMS, supporting fuzzy search.

Status: Includes Offline, Normal, Alert, Fault. Clicking "Search" allows the filtering of channel lists based on the specified conditions (as shown in the above figure).



1. Station (Filter Conditions): Not modifiable.

Main Channel: If the station has a SCADA device, it is the SN of that device; otherwise, it is the SN of the EMS.

Subchannel: The SN of EMS.

Date: The summary date for the search.

2. Line Chart: When the mouse is placed on the curve, a pop-up box displays various data points corresponding to the selected time.

SOC: The total remaining capacity of all batteries in the entire station

divided by the total rated capacity of all batteries.

Load: The power value read by the load meter. If there is no load meter, it is calculated as the sum of high-voltage or low-voltage meter grid consumption power + PV meter generation power - DC/AC charging power. If there are no high-voltage or low-voltage meters, it is calculated as the sum of DC/AC discharging power + PV meter generation power.

PV: Power value read by the PV meter.

Feed-in: If there is a high-voltage side meter, use the power value from the high-voltage side meter; otherwise, use the power value from the grid interface meter.

Grid Consumption: If there is a high-voltage side meter, use the power value from the high-voltage side meter; otherwise, use the power value from the grid interface meter.

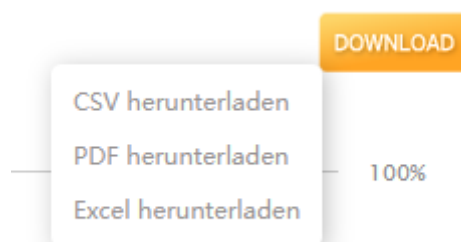
Charge/Discharge (PCS): Read the total power (PAC) of the DC/AC device.

EV Charger (Charging Pile): Power value read by the EV Charger meter.

Diesel Generator: Total power (PAC) uploaded by the diesel generator.

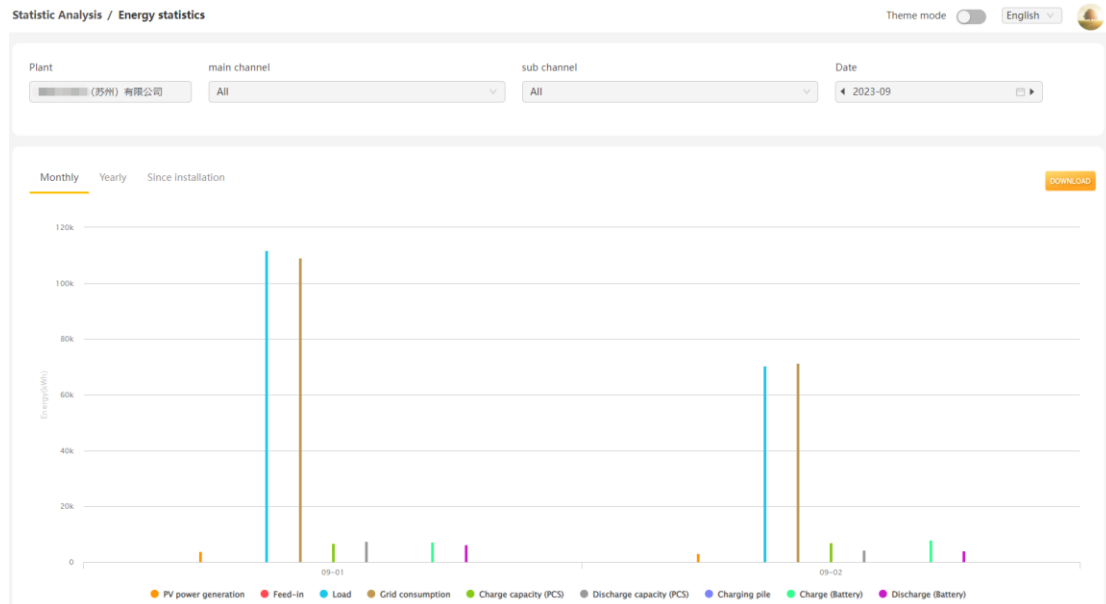
Energy Storage Charge/Discharge (Battery): Power value read by the energy storage side meter.

3. Save Button: Choose to display or hide the selected statistical items below the curve. After saving, the system will remember this setting for the next login, displaying or hiding the selected curves accordingly.
4. Download Button: Download files in the corresponding format (as shown in the figure below).



6. Statistical Analysis

Power Consumption Statistics



1. Station (Filter Conditions): Not modifiable.

Main Channel: If the station has a SCADA device, it is the SN of that device; otherwise, it is the SN of the EMS.

Subchannel: The SN of EMS.

Date: The summary date for the search. For monthly statistics, the default is the current year and month; for annual statistics, the default is the current year. If selecting from the installation date, it defaults to the current year (as shown in the figure below).

Plant: (苏州) 有限公司 main channel: All sub channel: All Date: 2023-09

Monthly Yearly Since installation

DOWNLOAD

Plant: 瑞萨半导体 (苏州) 有限公司 main channel: All sub channel: All Date: 2023

Monthly Yearly Since installation

DOWNLOAD

Plant: 瑞萨半导体 (苏州) 有限公司 main channel: All sub channel: All Date: 2023

Monthly Yearly Since installation

DOWNLOAD

2. Line Chart: When the mouse is placed on the curve, a pop-up box displays various data points corresponding to the selected time.

PV Generation: Calculate the sum by subtracting the first data point from the last data point of the daily energy values obtained from the PV meter, with a statistical frequency of once per hour.

Feed-in: Calculate the sum by subtracting the first data point from the last data point of the daily energy values obtained from the grid interface meter, with a statistical frequency of once per hour. (Negative meter readings indicate feed-in.)

Grid Consumption: Calculate the sum by subtracting the first data point from the last data point of the daily energy values obtained from the grid interface meter, with a statistical frequency of once per hour. (Positive meter readings indicate grid consumption.)

Charge (PCS): Calculate the sum by subtracting the first data point from the last data point of the total DC charging energy on the DC side of the DC/AC device, with a statistical frequency of once per hour.

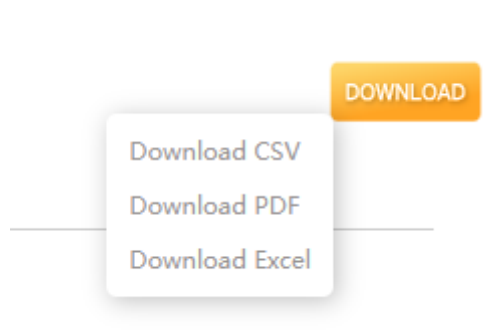
Discharge (PCS): Calculate the sum by subtracting the first data point from the last data point of the total DC discharging energy on the DC side of the DC/AC device, with a statistical frequency of once per hour.

EV Charger (Charging Pile): Calculate the sum by subtracting the first data point from the last data point of the daily energy values obtained from the EV Charger meter, with a statistical frequency of once per hour.

Energy Storage Charge (Battery): Calculate the sum by subtracting the first data point from the last data point of the daily charging energy obtained from the energy storage side meter, with a statistical frequency of once per hour.

Energy Storage Discharge (Battery): Calculate the sum by subtracting the first data point from the last data point of the daily discharging energy obtained from the energy storage side meter, with a statistical frequency of once per hour.

3. Download files in the corresponding format (as shown in the figure below).

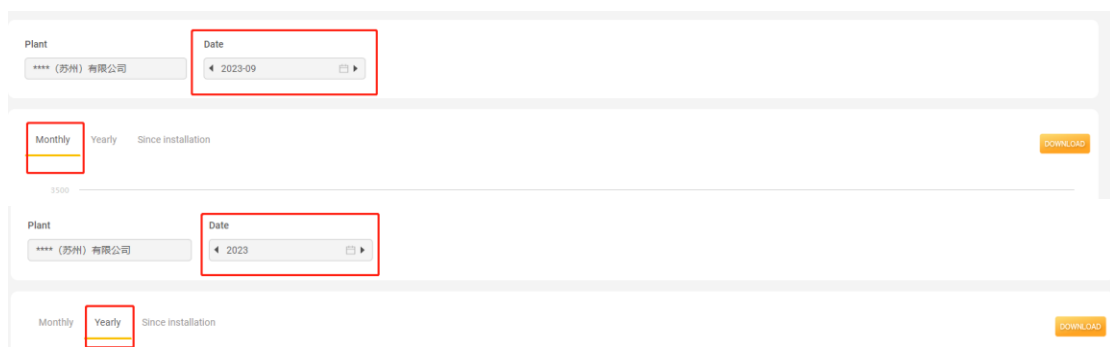


6.2 Profit Statistics



Station (Filter Conditions): Not modifiable.

Date: The summary date for the search. For monthly statistics, the default is the current year and month; for annual statistics, the default is the current year. If selecting from the installation date, it defaults to the current year (as shown in the figure below).




1. Load-shifting: Sum of discharge amount during the time periods set for standard tariff, peak tariff, valley tariff, and critical peak tariff, multiplied by the electricity price. Statistical frequency is once per hour.
2. Discharge Profit: Sum of discharge amount during the time periods set for standard tariff, peak tariff, valley tariff, and critical peak tariff, multiplied by the electricity price for wind and photovoltaic power. Statistical frequency is once per hour. (Negative meter readings indicate feed-in.) Note: There may be duplicate statistics for wind and photovoltaic power.
3. Feed-in Profit: Sum of feed-in amount from the grid interface meter multiplied by the feed-in tariff. Statistical frequency is once per hour. (Negative meter readings indicate feed-in.)
4. Photovoltaic Profit: Sum of discharge amount from the photovoltaic meter and the total DC discharging amount from the total DC branch during the time periods set for standard tariff, peak tariff, valley tariff, and critical peak tariff, multiplied by the electricity price. Statistical frequency is once per hour.
5. Download Button: Download files in the corresponding format (as shown in the figure below).



7. Energy Storage System Maintenance

7.1 Adding New Channels to the Station

Storage maintenance / Add a new channel at the station

Theme mode ☐ English 

* main channel

* Check code


Save

Log in as an end user or installer. Establish an association between the main channel SN and the verification code. If the SN is already associated with a station, it cannot be added again. After clicking "Save", when the device comes online and uploads device information, the "Channel List" corresponding to this account will display the added SN.

8. Station Parameters Configuration

8.1 Electricity Price Settings

Plant parameter configuration / electricity Price Setting

Theme mode ☐ English 

1

Peak Tariff	Standard Tariff	Off-Peak Tariff	Sharp Tariff	Feed-in Tariff
1.1366	0.6609	0.2766	1.41	0

2

Currency

\$

Save

3

Time Period	Type
00:00 - 08:00	Talstrompreis
08:00 - 11:00	Spitzenstrompreis
11:00 - 14:00	Standardstrompreis
14:00 - 15:00	Scharfer Strompreis
15:00 - 18:00	Standardstrompreis
18:00 - 22:00	Spitzenstrompreis

1. Electricity prices are divided into five types: Peak Tariff, Standard Tariff, Valley Tariff, Critical Peak Tariff, Feed-in Tariff (as shown in the red box 1 in the figure above).
2. You can set the currency for electricity prices, and this currency settings are effective for the entire station (as shown in the red box 2 in the figure above).
3. Set the time range and electricity price type for electricity prices. You can set up to



8-time ranges. Click the "+" icon to add a time range and click the "-" icon to delete a time range (as shown in the red box 3 in the figure above).

- Click the "Save Settings" button to save the electricity price settings.

8.2 Station Basic Information Modification

Plant parameter configuration / System basic information modification

Theme mode ☐ English

Plant name **** (苏州) 有限公司	License
Country / Region China(中国)	* Time zone (UTC+08:00) 北京, 重庆, 香港特别行政区, 乌鲁木齐
Province / State 江苏	City 苏州
Detailed address 瑞萨半导体 (苏州) 有限公司	Postcode 215128
Longitude 120.671277	Latitude 31.314043
Installed capacity(kWh) 4500.00	Installed power(kW) 1500.00
PV installed capacity(KWP) 0.00	* Language 中文
Plant pictures Upload Image	
1693642940835.jpg	
Save	

Note:

- License cannot be modified; only the installer has access to the License.
- The time zone must be selected correctly, as the system relies on accurate time zone settings for data presentation and calculations.
- Uploading images: As shown in the figure below, after uploading is complete, you can click on the delete icon to upload images, as indicated in the red box below.

Plant pictures

Upload Image


1693642940835.jpg

Save

- After completing the settings, click the "Save" button to save the station information.

8.3 Control Strategies

Plant parameter configuration / Control strategy

Theme mode ☐ English 

Plant: **** (苏州) 有限公司 main channel: AE6010522070004 sub channel: AE6010522070004

On-grid Control Strategy Selection

Automatic Control

Basic Parameters	>
Scheduling Function	>
Diesel Genset	>
Self-consumption	>
Charge and discharge timing	>
Shaving peaks and filling valleys	>
Pmeteroffset	>

On-grid Control Strategy Selection

Automatic Control

Self-consumption

Charge and discharge timing

Automatic Control

Shaving peaks and filling valleys

Pmeteroffset

FM parameters

Demand management

Choose the corresponding parameters for the selected grid connection control strategy. In automatic mode, you can choose to issue instructions for self-consumption, scheduled charge/discharge, peak shaving and valley filling, and limited power support.

1. Self-consumption:

Application Scenario: Self-consumption reserved SOC, i.e., the discharge cut-off SOC. When $SOC < \text{the set value}$, the system stops discharging, and RRRCR is enabled (as shown in the figure below).



The interface shows a section titled "Self-consumption" with a dropdown arrow. Below it, there is a label "* ups_reserve_soc" followed by a text input field containing "10" and a percentage symbol "%". A yellow "Save" button is located below the input field.

2. Scheduled Charge/Discharge:

Set the charging time, charging cut-off SOC, and charging power for this time period.

Set the discharging time, discharging cut-off SOC, and discharging power for this time period (as shown in the figure below).

The interface is titled "Charge and discharge timing" and includes a checkbox for "Timed Charge/Discharge Enable". It is divided into two main sections: "Charge" and "Discharge". Each section has four time slots (time1 to time4) with corresponding input fields for time, SOC, and power. The "Charge" section includes "Charging Stops at SOC" and "Charging power" fields for each slot. The "Discharge" section includes "Discharge Mode" (set to "Self-consumption") and "Discharging Cut off SOC" fields for each slot. A yellow "Start" button is located at the bottom left.

3. Demand Management:

Application Scenario: Used in enterprises incurring high demand charges.

Function Description: When the trigger of the maximum demand threshold occurs, energy storage discharges promptly to support, ensuring that the current maximum power does not exceed the maximum demand value.

Parameter Introduction:

- Demand Control Enable: Enable or disable this function.
- Maximum Demand Threshold: The customer sets the maximum demand value for the current month.
- Transformer Capacity: Rated capacity of the transformer.
- Demand Acquisition Method: set_value/meter_value. There are two ways to obtain the demand value: one is to execute based on the user-set value, and the other is to retrieve the maximum demand value

statistically calculated by the meter on the last settlement day (as shown in the figure below).

The screenshot shows a web interface for configuring demand management parameters. The title bar reads "Demand management". The interface includes the following fields:

- * Demand control enable:** A dropdown menu currently set to "disable".
- * demand power limit:** A text input field containing "0.000" and a unit selector set to "kW".
- * transformer capacity:** A text input field containing "0.000" and a unit selector set to "kVA".
- * Demand value method:** A dropdown menu with a help icon (i) and a downward arrow.

A yellow "Save" button is located at the bottom left of the configuration area.

4. Frequency Regulation Parameters:

Application Scenario: Weak power grid environment, secondary frequency regulation.

Function Description: There are slight differences in control execution in different modes (as shown in the figure below).

The screenshot shows a web interface for configuring frequency regulation (FM) parameters. The title bar reads "FM parameters". The interface includes the following fields:

- * FM enabled:** A dropdown menu currently set to "disable".
- * FM mode:** A dropdown menu.
- * FM low trigger point:** A text input field with a unit selector set to "Hz".
- * FM low end point:** A text input field with a unit selector set to "Hz".
- * FM high trigger point:** A text input field with a unit selector set to "Hz".
- * FM high end point:** A text input field with a unit selector set to "Hz".
- * FM charging power level:** A text input field with a unit selector set to "kW".
- * FM discharging power level:** A text input field with a unit selector set to "kW".
- * FM length of time:** A text input field with a unit selector set to "s".

A yellow "Save" button is located at the bottom left of the configuration area.

5. Peak Shaving and Valley Filling:

Application Scenario: Supports 4 peak shaving time periods and 4 valley filling time periods. The set time periods are accurate to the minute and can be manually set based on local power restriction time periods. Manually set peak and valley power values during peak shaving and valley



filling time periods.

During peak shaving time periods, when the EMS detects that the grid consumption power exceeds the set peak value, the energy storage system supplies power to the load to reduce the grid consumption power below the peak value.

During valley filling time periods, when the EMS detects that the grid consumption power is below the set valley value, the energy storage system charges the battery to increase the grid consumption power above the valley value.

During the time period when the system detects that the grid consumption power is below the peak value and above the valley value, the energy storage system is in standby. The discharge cut-off SOC can be set.

Control Enable:

Peak Shaving Upper Limit: When the high-voltage meter/low-voltage interface meter reaches the set power value, the energy storage system supplies power to the load to reduce the grid consumption power below the peak value.

Valley Filling Lower Limit: When the high-voltage meter/low-voltage interface meter reaches the set power value, the energy storage system charges the battery to increase the grid consumption power above the valley value.

Adjustment Difference: For the purpose of peak shaving, the peak value is reduced to the value after "Peak Shaving Upper Limit - Adjustment Difference", and for valley filling, it is increased to the value after "Valley Filling Lower Limit + Adjustment Difference".

Peak Shaving Discharge Cut-Off SOC: The battery capacity reserved for supplying power to the load during peak shaving (as shown in the figure below).

Shaving peaks and filling valleys

☐ Peak shaving and valley filling enable

peak clipping limit

kw

valley fill lower limit

kw

adjust the differential

kw

peak clipping cut off SOC

%

Peak shaving

☐ peak shaving time1

Select time

Select time

☐ peak shaving time2

Select time

Select time

☐ peak shaving time3

Select time

Select time

☐ peak shaving time4

Select time

Select time

Valley Filling

☐ valley Filling time1

Select time

Select time

☐ valley Filling time2

Select time

Select time

☐ valley Filling time3

Select time

Select time

☐ valley Filling time4

Select time

Select time

Save

6. Limited Power Support:

Application Scenario: Limited power support for 4 time periods. You can manually set a power value, and the EMS will limit the grid consumption and feed-in power values of the grid around the set power value.

The discharge cut-off SOC can be set.

Control Enable:

Limited Power Support Discharge Cut-Off SOC: The battery capacity reserved for supplying power to the load during limited power support.

Meter Power Adjustment Offset: Set a reasonable value. If the EMS triggers a value greater than this value, the sub-energy storage system supplies power to the load; if it is less than this value, the energy storage system charges to increase the power to the set value (as shown in the figure below).



Pmeteroffset

☐ pmeteroffset enable

pmeteroffset cut-off SOC %

meter Power Regulation Offset kw

☐ pmeteroffset time1 -

☐ pmeteroffset time2 -

☐ pmeteroffset time3 -

☐ pmeteroffset time4 -

8.4 Device List

Plant parameter configuration / Device management List

Theme mode ☐ English

Plant main channel sub channel

Serial number	main channel	sub channel	Device type	Device sub-type	System ID	Update Time	Operation
1	AE6010522070008	AE6010522070008	System	EMS	16777216	2023-08-29 22:48:42	Detail
2	AE6010522070008	AE6010522070008	Battery	Battery stack	33554432	2023-08-29 22:48:42	Detail
3	AE6010522070008	AE6010522070008	Battery	Battery cluster	33619968	2023-08-29 22:48:42	Detail
4	AE6010522070008	AE6010522070008	Battery	Battery cluster	33619969	2023-08-29 22:48:42	Detail
5	AE6010522070008	AE6010522070008	Battery	Battery cluster	33619970	2023-08-29 22:48:42	Detail
6	AE6010522070008	AE6010522070008	Battery	Battery cluster	33619971	2023-08-29 22:48:42	Detail
7	AE6010522070008	AE6010522070008	Battery	Battery cluster	33619972	2023-08-29 22:48:42	Detail
8	AE6010522070008	AE6010522070008	Battery	Battery cluster	33619973	2023-08-29 22:48:42	Detail
9	AE6010522070008	AE6010522070008	Battery	Battery cluster	33619974	2023-08-29 22:48:42	Detail
10	AE6010522070008	AE6010522070008	Battery	Battery cluster	33619975	2023-08-29 22:48:42	Detail

1. By selecting the filter conditions "Main Channel" and "Subchannel" and clicking "Request Device List", a command will be sent to the corresponding device, prompting the device to upload device information to the cloud for updating.
2. Click the "Details" button in the list will pop up and display the specific details of the device (as shown in the figure below).

Gerätedetails		X
Gerät Sn	AE6010522070008	
SCADA SN	AE6010522070008	
Geräte ID	16777216	
Gerätekatégorie	system	
Geräte -Unterklasse	ems	
Modell	EMS3.0	
BMU -Hardwareversion		
BMU Firmware -Version		
ISO -Hardware -Version		
ISO -Firmware -Version		
LMU -Hardwareversion		
LMU Firmware -Version		
Hardware Version	V1.05	
Softwareversion	V1.04.02	
CT Ratio	0	

8.5 Advanced System Parameters

1. In the main channel and subchannel, select the system SN that you want to configure. In the DI/DO Settings dropdown menu, you can choose between DI settings and DO settings (as shown in the figure below). All configuration items must be unique and not duplicated.

Plant parameter configuration / System Advanced Parameters

Theme mode

English

Plant

main channel

sub channel

H318002

AF1010230300002

AE000000001234

DI/DO Settings

DI

D1: Do not Enable

NA

D2: Do not Enable

NA

D3: Do not Enable

NA

D4: Do not Enable

NA

D5: Do not Enable

NA

D6: Do not Enable

NA

D7: Do not Enable

NA

D8: Do not Enable

NA

D9: Do not Enable

NA

D10: Do not Enable

NA

D11: Do not Enable

NA

D12: Do not Enable

NA

D13: Do not Enable

NA

D14: Do not Enable

NA

D15: Do not Enable

NA

D16: Do not Enable

NA

D17: Do not Enable

NA

D18: Do not Enable

NA

D19: Do not Enable

NA

D20: Do not Enable

NA

D21: Do not Enable

NA

D22: Do not Enable

NA

D23: Do not Enable

NA

D24: Do not Enable

NA

D25: Do not Enable

NA

D26: Do not Enable

NA

D27: Do not Enable

NA

D28: Do not Enable

NA

D29: Do not Enable

NA

D30: Do not Enable

NA

D31: Do not Enable

NA

Plant parameter configuration / System Advanced Parameters

Theme mode

English

Plant

main channel

sub channel

H3H3B3B3

AF10010230300002

AED000000001234

D/D/O Settings

DO

DO1: Do not Enable

NA

DO2: Do not Enable

NA

DO3: Do not Enable

NA

DO4: Do not Enable

NA

DO5: Do not Enable

NA

DO6: Do not Enable

NA

DO7: Do not Enable

NA

DO8: Do not Enable

NA

DO9: Do not Enable

NA

DO10: Do not Enable

NA

DO11: Do not Enable

NA

DO12: Do not Enable

NA

DO13: Do not Enable

NA

DO14: Do not Enable

NA

DO15: Do not Enable

NA

DO16: Do not Enable

NA

Save

9. Log List

9.1 Event List

Running log / Event

Theme modeEnglish

Plant

main channel

sub channel

event.selectDevice

) 有限公司

All

Event code

Event category

Start date

End date

All

2022-09-05

2023-09-02

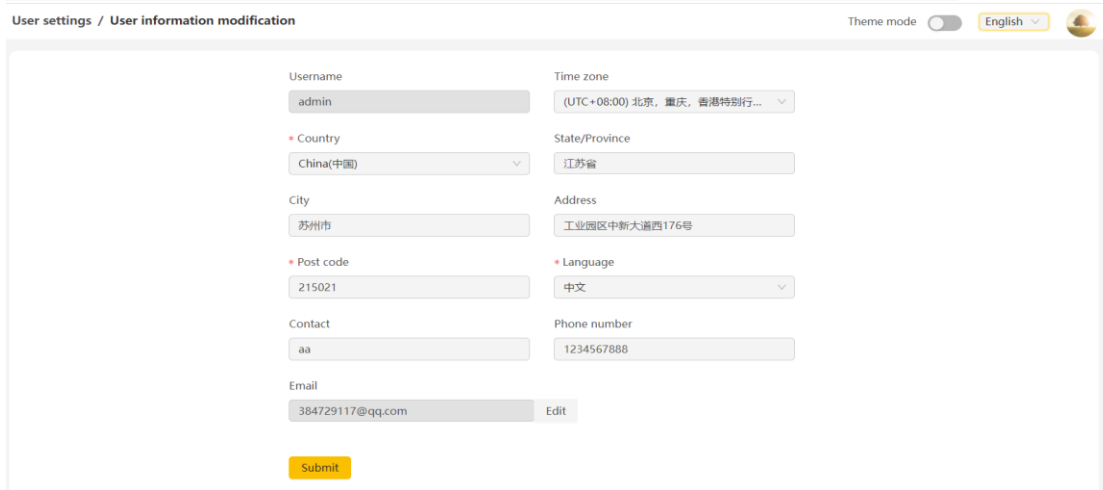
Search

serial Number	main channel	sub channel	Device Type	Device subcla ss	Device ID	Event category	event level	Status	Event code	Event d...	Time of occurrence
1	AE6010522070006		system			info		online	1001	Online	2023-08-31 18:10:23
2	AE6010522070006		system			info		offline	1002	Offline	2023-08-31 18:10:23
3	AE6010522070004	AE6010522070004	pcs	dcac	100663296	fault		recover	100067	AC-Gro...	2023-08-31 18:08:04
4	AE6010522070004	AE6010522070004	pcs	dcac	100663296	fault		recover	100088	AC-Gro...	2023-08-31 18:08:04
5	AE6010522070006		system			info		online	1001	Online	2023-08-31 18:05:49
6	AE6010522070006		system			info		offline	1002	Offline	2023-08-31 18:05:49


Use the filtering options in the list to select and view the event information you need.

10. User Settings

10.1 User Information Modification



User settings / User information modification

Theme mode ☐ English 

Username: admin

Time zone: (UTC+08:00) 北京, 重庆, 香港特别行政区...

* Country: China(中国)

State/Province: 江苏省

City: 苏州市

Address: 工业园区中新大道西176号

* Post code: 215021

* Language: 中文

Contact: aa

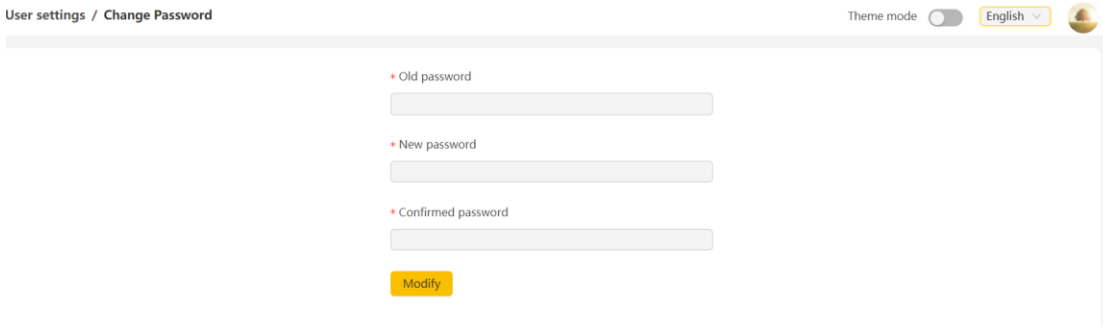
Phone number: 1234567888

Email: 384729117@qq.com [Edit](#)


[Submit](#)

Apart from the username, all other information can be modified.

10.2 Change Password



User settings / Change Password

Theme mode ☐ English 

* Old password

* New password

* Confirmed password

[Modify](#)

Enter the old password and the new password to change the password.

10.3 Account Logout

1. Account Logout: User's personal data will be cleared from the system.
2. Procedure: After checking the "I have read and agree" box, click "Next". Then click "Get Verification Code". The user will receive a verification code in their personal email. Enter the verification code and click the "Confirm" button to complete the account logout process.



The following information will be removed and can not retrieve after account cancellation

☐ I have read and agreed it

Next Step

Please enter verification code

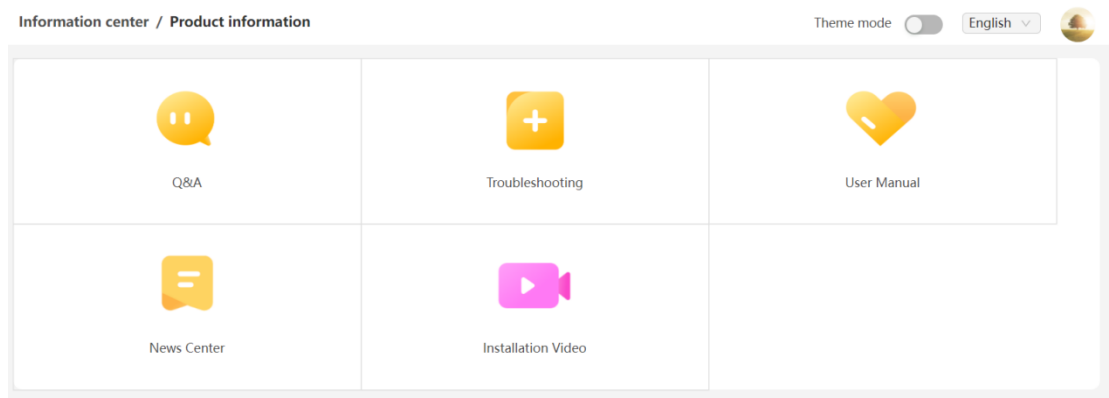
Get verification code

Back

Determine

11. 11. Data Center

11.1 Product Information



Click on different icons to view the corresponding product information.

12. Contact Information

Click on the "Contact Information", and the page will automatically redirect to a new page about "Company Contact Information".

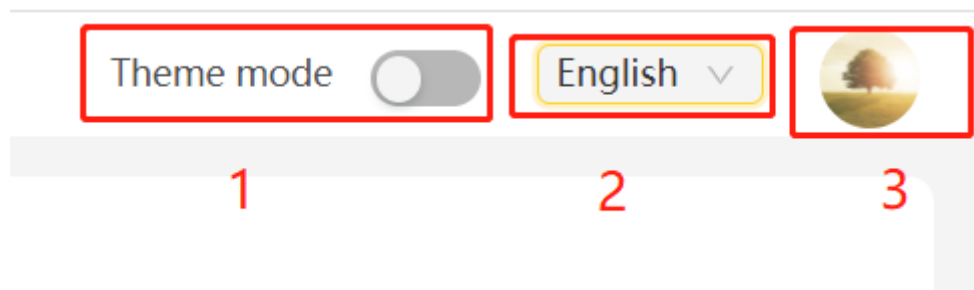
13. Privacy Policy

Click on "Privacy Policy" to navigate to a new page. Review the privacy policy of AlphaESS about "Personal Privacy".

14. Customer Feedback

Click on the "Customer Feedback" menu to navigate to the customer feedback page in the user system.

15. Select Language, Logout, Change Theme






Click on the selection in the red box 1 to choose between black and white themes.

In the dropdown list inside the red box 2, you can choose between Chinese and English.

Click on the button inside the red box 3 to enable the user logout function.

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